

Manny Oliverez

Capture Billing and Consulting

We service small and large medical practices in both primary care and specialty. We've been using RealMed now for about seven years and we've been very, very pleased with them. We've been using RealMed for claims submission, patient eligibility, and patient statements. It has really increased our productivity ten-fold. It has really done a great job for us.

What use to take weeks now can be accomplished in mere seconds. The denials come back and we can take care of them right on the screen. Then they're off to the insurance company and we get paid. Plus, our doctors get paid fast and stay very, very happy.

Based on the experience we've had with RealMed, it's no surprise to me why they're BEST in KLAS. We have worked with many clearinghouses over the years as a billing specialist. However, RealMed has been by far the best. Their customer service is bar none. We never saw anyone from the other companies but with RealMed we get a visit every single month. They love to follow up and know what's going on. Sometimes they even call us before there's an issue.

Customer service is out of sight and our rep is phenomenal. With the power and ease of use of RealMed, I highly recommend them to all medical practices out there. You can't go wrong.